

Purview for bookings via/through Haukelifjell Booking:

1. Online booking:

When a booking is made online at www.haukelifjell.com, you will receive an e-mail confirming the booking. A copy of this confirmation should be produced on arrival. You will find detailed information about the booked product on www.haukelifjell.com. Other questions may be asked to booking@haukelifjell.com

2. Terms of payment:

When a booking is made online, the whole amount will be charged your credit card. For bookings made up to 4 weeks before arrival, a 25 % deposit of the rent must be paid on booking day. The remaining amount falls due 4 weeks before arrival. Over Christmas/New Year, winter holiday and Easter, the remaining amount falls due 6 weeks before arrival. For bookings made later than 4 weeks before arrival, the rent is to be paid promptly. For payments done later than 7 days before arrival, a receipt of the paid amount must be faxed to Haukelifjell Booking.

2. Cancellations:

Individuals: Final date for cancellation is 4 weeks before arrival. For stays during Christmas/New Year, winter holiday and Easter the final date for cancellation is 6 weeks before arrival. The customer is obligated to pay 50 % of the rent if the final date for cancellation is not met.

Groups (over 15 people): Final date for cancellation is 6 weeks before arrival. The customer may, without cost, reduce the number of participants by 20% up to 4 weeks before arrival. List of names must be available to Haukelifjell Booking not later than 4 weeks before arrival.

2.1 General:

The booking is valid when booked by the customer and confirmed by Haukelifjell Booking. Bookings made after the final date for cancellation are binding. If the customer cancels on arrival day, or fails to use the overnight stop (no-show), the customer is obligated to pay the total agreed upon rent. The rent is not refunded when stays are broken off during the booking period. Lengthening of bookings with ordered clean out, provides an extra payment of either clean out or a deposit for the guest to do the cleaning himself on the day of departure. Deduction for services not made use of cannot be claimed unless agreed upon in advance.

2.2 Cancellation insurance

Cancellation insurance can be taken out for NOK 300 for stays that have a value beyond NOK 3000, and NOK 150 for stays that have value under NOK 3000. Cancellation insurance may be booked within the expiration date of your payment in advance.

Insurance must be paid simultaneously with the rent, and is not refundable. The insurance entitles the right to cancellation after the final date should serious illness, accident, damage or death occur the traveler or its closest family. Medical certificate must be sent to Haukelifjell Booking by post or fax as soon as it is available for the customer.

3. Complaints:

Complaints must be pointed out directly to the concerning overnight stop as soon as the defect is discovered. Complaints wished discussed after departure, must be sent in writing to Haukelifjell Booking within 14 days on returning home.



Haukelifjell Booking

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Fax: +47 350 73 213.

Post address: Haukelifjell Booking, Vågslid, 3895 Edland. Norway.